

17. **No other agreements, No assignment.** There are no other agreements between the parties, except as referenced herein and in Exhibits hereto, and except for those Licenses, Warranties, and other Agreements provided with the Products. The Agreement may not be assigned by Customer except as expressly authorized herein.

18. **Commercial Transaction, No Extended Warranty. CUSTOMER AGREES AND ACKNOWLEDGES THAT THE PRODUCT IS USED FOR BUSINESS AND COMMERCIAL PURPOSES, AND THAT THE CUSTOMER IS AN INDIVIDUAL AND/OR COMPANY ENGAGED IN A COMMERCIAL ENTERPRISE AND THAT THIS TRANSACTION IS NOT A CONSUMER TRANSACTION. THIS IS NOT AN EXTENDED WARRANTY.**

NewTek, Inc.

Customer:

By: _____

Grand View University

Title _____

By: Todd Bailey

Date _____

Videographer

Title _____

5-30-12

Date _____

ADDRESS:

ADDRESS:

5131 Beckwith
San Antonio, TX 78249
Phone: (210) 370-8000
Fax: (210) 370-8075
Email: _____

1200 Grandview Avenue - Costes Rm 102

Phone: 515-263-2924
Fax: _____
Email: tbailey@grandview.edu

Exhibit A
Additional Terms To NewTek
ProTekSM Program Agreement

1. Products with serial numbers:
Protek Care for Tricaster 450 cs - Educational #: KIAF17086601779
TimeWarp WIC113006974919 / 450CS #: NIAN17063590704
2. Starting Coverage Date: For new Products purchased concurrently with ProTek, the Delivery Date is presumed to be fifteen (15) days after the date NewTek receives the ProTek Order. See Definition in Agreement for precise starting date terms, and as to those Products currently owned not purchased concurrently with ProTek. Customer may be required to provide purchase/delivery information before acceptance of this ProTek Order.
3. Extended ProTek Care Telephone Support Hours:
 - a. Weekday 08:30am to 11pm Central Time
 - b. Weekend 10am to 11 pm Central Time
4. Average Speed of Answer: 5 minutes or less
5. Repair Service Turn-Around-Time: within 5 days
6. Advance Exchange Availability and Fee: Before 1PM CT business days, \$295
7. Term. The term of coverage is 12 months from the Starting Coverage Date unless otherwise agreed by NewTek through public promotion or in writing.

NewTek, Inc.

Customer:

By: _____

Grand View University
By: Todd Bailey

Title

Videographer
Title

Date

5-30-2012
Date

*Faxed
5-30-2012
10:10 AM*