

Exhibit A
Additional Terms To NewTek
ProTekSM Program Agreement

1. Products with serial numbers:

2. Starting Coverage Date: For new Products purchased concurrently with ProTek, the Delivery Date is presumed to be fifteen (15) days after the date NewTek receives the ProTek Order. See Definition in Agreement for precise starting date terms, and as to those Products currently owned not purchased concurrently with ProTek. Customer may be required to provide purchase/delivery information before acceptance of this ProTek Order.

3. Extended ProTek Care Telephone Support Hours:

- a. Weekday 08:30am to 11pm Central Time
- b. Weekend 10am to 11 pm Central Time

4. Average Speed of Answer: 5 minutes or less

5. Repair Service Turn-Around-Time: within 5 days

6. Advance Exchange Availability and Fee: Before 1PM CT business days, \$295

7. Term. The term of coverage is 12 months from the Starting Coverage Date unless otherwise agreed by NewTek through public promotion or in writing.

NewTek, Inc.

By: _____

Title

Date

Customer:


By: _____

Title

Date